

CONTRACT TERMS AND CONDITIONS OF UNIFORM HOUSEHOLD GOODS BILL OF LADING

The following terms and conditions apply to all services performed by the carrier under this contract. This contract is also subject to all rules, rates, and charges in the current tariff published by, or on file with, the Department of Transportation.

SECTION 1. (A) THE CARRIER IS LIABLE for physical loss of, or damage to, any article from external cause while being packed, unpacked, loaded, unloaded, carried, or held in Storage-in-Transit, including breakage, if the articles are packed by the carrier and/or if the breakage results from negligence of the carrier. The carrier is liable directly to the customer for loss and damage, regardless of any cargo insurance policies the carrier may have. The carrier's liability is subject to the limitations of liability described in Section 2.

Customers may include the following items in a shipment however, the carrier is not responsible for the condition or safe delivery of:

- Coins, currency, deeds, notes, postage stamps, letters, drafts or valuable papers of any kind.
- Jewelry, precious stones, or precious metals.
- Items of extraordinary value.
- Items requiring temperature control.
- Household pets.
- Live Plants.
- Perishable items.
- Furniture or other items made of press board, particle board or similar pressed material.

(B) THE CARRIER IS NOT LIABLE for the loss of or damage to any article from external cause while being carried or held in Storage-in-Transit, due to the following circumstances:

- a. Breakage, when items are packed by the customer or the customer's representative unless it can be proved that the breakage resulted from negligence by the mover in handling the articles.
- b. Internal damage to electronics (radios, stereos, VHS players, CD/DVD players, televisions, computers, printers, scanners, etc.) when no visible damage to the external packaging or contents exists or if the item was packed by the customer or the customer's representative.
- c. Loss or damage from insects, moths, vermin, mold, fungus or bacteria within the customer's belongings or that develop therein due to conditions present before the carrier picks up the customer's belongings.
- d. Loss or damage because the item was in an obvious state of disrepair at the time of shipment, provided that the carrier noted the disrepair on the inventory.
- e. An act, omission, or order of the customer, or loss or damage resulting from the customer's inclusion in the shipment of such articles as explosives, dangerous articles or dangerous goods.
- f. Defective design of an article, including susceptibility to damage because of atmospheric conditions such as temperature or humidity changes.
- g. Hostile or warlike action or use of any weapon of war (in time of peace or war), terrorism, insurrection, rebellion, revolution, civil war, usurped power, and action taken in hindering, combating, or defending against such occurrences: a) by any government or sovereign power, or by authority maintaining or using military forces; b) by military forces; or, c) by an agent of such government, power, authority or forces.
- h. Seizure, confiscation or destruction under quarantine by order of any government or public authority.
- i. Strikes, lockouts, labor disturbances, riots, civil commotions or the acts of any person or persons taking part in any such occurrence or disorder.
- j. Acts of God.

Carriers will not accept the following items for shipment:

- 1. Explosives.
- 2. Dangerous goods.
- 3. Property liable to damage carrier equipment or other property.

The customer assumes all liability for goods he/she leaves unattended before pickup by the carrier. The customer also assumes all liability for goods when the customer directs the carrier, in writing, to unload or deliver property at a location that will be unattended.

SECTION 2. The carrier's maximum liability shall be determined based on the valuation option selected by the customer on the face of this contract.

- (A) If the customer selected **Basic Value Protection**, the carrier's maximum liability shall be the actual loss or damage not exceeding \$0.60 per pound of weight of any lost or damaged article(s).
 - (B) If the customer selected **Replacement Cost Coverage with Deductible**, the carrier's maximum liability shall be the amount of the actual loss or damage less a \$300 deductible not exceeding \$5.00 times the net weight of the shipment, or the lump sum declared value, whichever is greater. **This option is the option that will apply if the customer fails to indicate a choice on the face of this contract and the customer will be liable for charges applying to this option.**
 - (C) If the customer selected **Replacement Cost Coverage**, the carrier's maximum liability shall be the amount of the actual loss or damage not exceeding \$5.00 times the net weight of the shipment, or the lump sum declared value, whichever is greater.
- The customer is responsible for any additional insurance the customer wishes to purchase.

SECTION 3. Unless specific arrangements have been authorized by this contract, the carrier is not required to transport the customer's goods by any particular schedule, means, or vehicle and is not liable for delays resulting from causes other than negligence of the carrier. Further, in case of unforeseen circumstances which prevent the carrier from completing delivery, the carrier has the right to forward the customer's property by another carrier.

SECTION 4. (A) The customer must pay all legal charges. **(B)** If the carrier is required to refer this contract for collection of charges due to an attorney, shipper agrees to pay reasonable attorney fees and collection costs. **(C)** If this contract is referred to a court for resolution, the losing party shall be responsible for payment of the other party's reasonable attorney fees and court costs. **(D)** The customer shall be responsible to indemnify the carrier against any loss or damage caused by inclusion in the shipment of explosives, dangerous articles, or dangerous goods.

SECTION 5.

- (A) A carrier may place a shipment into storage at the public warehouse nearest the point of destination if the carrier is unable to make a delivery because:
 - 1. The carrier was unable to locate a customer at the address given on the bill of lading or the correct address if known by the carrier.
 - 2. The customer refused or was unable to accept delivery.
 - 3. The customer (for a shipment moving on a non-binding estimate) was unable or refused to pay up to 110 percent of the amount of the original estimate plus supplements, if any.
- (B) The carrier's liability as a common carrier ends with delivery to the public warehouse. The shipment becomes subject to the warehouse's liability, terms, and conditions.
- (C) The carrier must notify the customer by every means of contact the carrier has for the customer, including telephone, e-mail, and fax, and the carrier must mail or deliver a written notice to the destination address advising that it was unable to make delivery and advising the customer of the name, address, e-mail address, if applicable, and telephone number of the warehouse where the shipment is stored.
- (D) If the customer does not receive or claim the shipment within 30 days after the carrier mailed or delivered the written notice required in Item 40(3), the shipment becomes subject to disposition by the carrier.

SECTION 6. To receive compensation for a claim for loss, damage, overcharge, injury or delay, the customer must file a written claim with the carrier within nine months after delivery. In the case of failure to make delivery, the claim must be filed within nine months after a reasonable time for delivery has elapsed. Claims must contain sufficient information to identify the property involved. A copy of the original paid transportation bill, bill of lading contract or shipping receipt must accompany the written claim.



Household Goods Descriptive Inventory

+1(888) 724-6606 | Phone 251-216-7200 | Fax 205-539-1033
 JNMV | MC 097693 | U.S. DOT No. 3138641

Agent	Carrier's Reference No.
Owner's Grade or Rating and Name	Contract or GBL No.
Origin Loading Address	City State
Destination	Gov't Service Order No.
Van Number	

Descriptive Symbols	Exception Symbols	Location Symbols
MO Monitors and Computers DBO Disassembly by Owner C Color TV PB Professional Books PE Professional Equipment PBO Packed by Owner CD Carrier Disassembled SW Stretch Wrapped CP Carrier Packed PP Professional Papers MCO Mechanical Condition UNK Unknown	BE Bent SO Soiled P Peeling G Gouged CH Chipped T Torn SC Scratched MI Mildew D Dented BR Broken ST Stained R Rubbed L Loose CU Contents W Badly Worn SH Short MO Moth-eaten F Faded BU Burned S Stretched RU Rusted M Marred & condition unknown Z Cracked	1. Arm 2. Bottom 3. Corner 4. Front 5. Left 6. Legs 7. Rear 8. Right 9. Side 10. Top 11. Left 12. Edge 13. Center 14. Inside 15. Seat 16. Drawer 17. Door 18. Shelf 19. Hardware

Note: The omission of these symbols indicates good condition except for normal wear.

Item No.	Contractor Reference	Articles	Condition at Origin	Shipper Ck/Dest.	Exceptions (if any) at Destination	Item No.
1						1
2						2
3						3
4						4
5						5
6						6
7						7
8						8
9						9
10						10
11						11
12						12
13						13
14						14
15						15
16						16
17						17
18						18
19						19
20						20
21						21
22						22
23						23
24						24
25						25
26						26
27						27
28						28
29						29
30						30
31						31
32						32
33						33
34						34
35						35
36						36
37						37
38						38
39						39
40						40

Item No.	Remarks/Exceptions
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"We have checked all the items listed and numbered 1 to _____, inclusive, and acknowledge that this is a true and complete list of the goods and services tendered and of the state of the goods received." Before signing, check shipment, count items and describe loss or damage in space on the right above.

Tape Lot No.	Tape Color
Nos. From	Thru

At Origin	Contractor, carrier or authorized agent (driver) Signature: _____ Date: _____ Owner or authorized agent Signature: _____ Date: _____
At Dest.	Contractor, carrier or authorized agent (driver) Signature: _____ Date: _____ Owner or authorized agent Signature: _____ Date: _____



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Owner's Grade or Rating and Name		Contract or GBL No.
Origin Loading Address	City	State
Destination		Gov't Service Order No.
		Van Number

Descriptive Symbols	Exception Symbols	Location Symbols
MO Monitors and Computers DBO Disassembly by Owner C Color TV PB Professional Books PE Professional Equipment PBO Packed by Owner CD Carrier Disassembled SW Stretch Wrapped CP Carrier Packed PP Professional Papers MCO Mechanical Condition UNK Unknown	BE Bent SO Soiled P Peeling G Gouged CH Chipped T Torn SC Scratched MI Mildew D Dented BR Broken ST Stained R Rubbed L Loose CU Contents W Badly Worn SH Short MO Moth-eaten F Faded BU Burned S Stretched RU Rusted M Marred & condition unknown Z Cracked	1. Arm 2. Bottom 3. Corner 4. Front 5. Left 6. Legs 7. Rear 8. Right 9. Side 10. Top 11. Left 12. Edge 13. Center 14. Inside 15. Seat 16. Drawer 17. Door 18. Shelf 19. Hardware

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41						41
42						42
43						43
44						44
45						45
46						46
47						47
48						48
49						49
50						50
51						51
52						52
53						53
54						54
55						55
56						56
57						57
58						58
59						59
60						60
61						61
62						62
63						63
64						64
65						65
66						66
67						67
68						68
69						69
70						70
71						71
72						72
73						73
74						74
75						75
76						76
77						77
78						78
79						79
80						80

Item No.	Remarks/Exceptions
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At Origin	Contractor, carrier or authorized agent (driver) Signature: _____	Date: _____	
	Owner or authorized agent Signature: _____	Date: _____	
At Dest.	Contractor, carrier or authorized agent (driver) Signature: _____	Date: _____	
	Owner or authorized agent Signature: _____	Date: _____	

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81						81
82						82
83						83
84						84
85						85
86						86
87						87
88						88
89						89
90						90
91						91
92						92
93						93
94						94
95						95
96						96
97						97
98						98
99						99
100						100
101						101
102						102
103						103
104						104
105						105
106						106
107						107
108						108
109						109
110						110
111						111
112						112
113						113
114						114
115						115
116						116
117						117
118						118
119						119
120						120

Item No.	Remarks/Exceptions
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	Contractor, carrier or authorized agent (driver) Signature: _____	Date: _____	Tape Lot No.	Tape Color
At Origin	Owner or authorized agent Signature: _____	Date: _____	Nos. From	Thru
At Dest.	Contractor, carrier or authorized agent (driver) Signature: _____	Date: _____		
	Owner or authorized agent Signature: _____	Date: _____		



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121						121
122						122
123						123
124						124
125						125
126						126
127						127
128						128
129						129
130						130
131						131
132						132
133						133
134						134
135						135
136						136
137						137
138						138
139						139
140						140
141						141
142						142
143						143
144						144
145						145
146						146
147						147
148						148
149						149
150						150
151						151
152						152
153						153
154						154
155						155
156						156
157						157
158						158
159						159
160						160
Item No.	Remarks/Exceptions					

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Nos. From	Thru

At Origin	Contractor, carrier or authorized agent (driver) Signature: _____	Date: _____
	Owner or authorized agent Signature: _____	Date: _____
At Dest.	Contractor, carrier or authorized agent (driver) Signature: _____	Date: _____
	Owner or authorized agent Signature: _____	Date: _____

